

Parent Quote Archive

Spring 2024 Survey

We asked parents open-ended questions about their children's interests, if there is an organization or place in their community where they feel a sense of belonging or joy, their challenges as working parents, the benefits and challenges to taking care of their child themselves, and the best qualities and improvements off/for their child care.

Below are some of the messages from Illinois parents from our third survey:

(Please note: The following are responses of individual parents in our Illinois Parent Survey and do not necessarily represent the views of Illinois Action for Children or its Board.)

Tell us about your child's interests or what gets them excited.

- "He loves learning and reading. He loves being on his phone and watching YouTube. Whenever we travel and go to different entertainment/gaming places. He loves the museum. He gets excited about playing, tumbling and racing. He's excited about competitive activities."
- "My child love sleeping a lot. He enjoys sleeping the most."
- "Listen to dynamic dance music."
- "Soccer, wrestling, food"
- "He loves to be outdoors and explore creatures. He loves playing with water, sand, and dirt. He loves bubbles, playing on the playground and running."
- "My child loves other children! She gets very excited to get to play with other kids."
- "Read comics."
- "Painting, imagination play, crafts."
- "My child likes playing outdoors and with her older sibling or seeing close family members."
- "He loves learning about dinosaurs. He like to create buildings with mega blocks."
- "Interest in dancing, coloring, playdoh, building blocks."
- "Snacks, loves babies and dolls, likes to watch learning videos."

- “Being able to dance and having my presence and full attention.”
- “Persons involved in her life. Playing imagination or pretend.”
- “Reading animals healthy foods brushing her teeth.”
- “Cars, Planes, Dinosaurs, Moon and pizza.”
- “Music and snacks. Favorite tv shows and friends at school.”
- “He loves to run around, he enjoys singing and being sung to, loves music.”
- “She likes toys and music she excited when seeing family and friends”
- “Playing with toys and dancing.”
- “Going outside even to the store. Love the park and running around.”
- “Outdoor activities. Holidays, reading.”
- “She likes to draw, and she enjoys playing with collectible toys such as LOL Dolls, Mini Brands, etc.”
- “She loves building blocks.”
- “He likes attention, helping out and being involved. He likes to got play outside or with friends, he likes to go to the park. He wants to make sure his opinion is taken into consideration.”
- “Construction vehicles, racing running going fast, pretending, stories.”
- “My child is interested in music.”
- “Snacks balloons, new toys, playing, eating, going to the park.”
- “Right now he only likes to watch Mickey Mouse and run outside.”
- “They are into technology so iPad and games packs.”
- “She loves pink and arts and crafts.”
- “She likes cartoons, blocks, screen time. She gets excited when we got to the park”
- “Loves books and coloring. Also preschool workbooks, her star chart and helping bake cookies. Also dolls.”
- “Fun colors, active activities.”
- “Going out places, learning new things and being with family excite my kids.”
- “Going out to play gets her excited.”
- “The park crafts toys and playing at different play lands!”
- “Swimming, parties, food.”
- “Colors, spider-man, Spending time with family.”
- “Loves doing lots of activities. Always moving around.”

- “Playing with dolls, interacting with other kids, playing games, going to the park. Going for walks.”
- “They love monster trucks and Pixar cars. They also love building train tracks.”
- “Spider-Man, going outside on warm days, being around family.”
- “Bubbles, cars, music, water /sensory play”
- “Playing outside! Playing with trucks, cars and building things.”
- “Playing with friends.”
- “Roblox. Learning new things to show me. Drawing.”
- “Playing game consoles or his trains.”
- “Loves books and stories. Loves to swim.”
- “He loves to dance, sing, and clap. He is very curious and will explore a single toy for a focused amount of time. He loves to laugh, says a few words and just started walking at 10 months.”
- “Water, baby dolls, playing with hey big sister, music.”
- “She loves sea animals and dinosaurs. She is super excited about the aquarium. Her favorite activity is gymnastics.”
- “They love singing and learning her ABCs.”
- “Some of my child's interests are cartoons, Roblox, going to the park, drawing, painting, and Frozen (The movie).”
- “She loves to sing, go to the park, music of any kind, reading her favorite books, calling her granddad and uncle on her iPad.”
- “Learning new things and identifying new things.”
- “She loves barbie and baby dolls; she loves playing dress up. She loves playing with her brothers and cousins and her god sister. She loves to draw and color and just being bossy.”
- “She likes to draw, to set puzzles. We play family board games often, almost every evening.”
- “She likes to draw, to set puzzles. We play family board games often, almost every evening.”
- “Dani interests is always performing dances, and gets excited to play with her big sister or coloring activities.”
- “Cars, animals, numbers, colors, dinosaurs.”
- “When we are able to go to Walmart and she can get her an item. Or when she genuinely happy.”
- “Dinosaurs. He loves dinosaurs.”

- “Loves baby dolls, Barbies, ballet class and tap class and soccer”
- “Drawing/ painting, Animals, going to the parks, zoo, friend's house, etc.”
- “Princesses, unicorns, makeup, nail polish, jewelry, slime.”
- “Painting, drawing, bubbles, slime, tablet, cooking with mom etc.”
- “My child is interested in everything; they are very excitable. Every day is a new day with this one. They are very interested in anything hands-on and very interested in creative play. They have a very big imagination so not all toys are played with the way they are intended too. My child has taken a serious interest in robots and science and mechanics. They love to build and while building there is much room for creative play.”
- “Playing Roblox, going to the park/indoor activities, Art and crafts.”
- “Eating playing with toys my cat his dad when he comes from work ice cream playing with the pots and pans.”
- “Counting, identifying letters, cars.”
- “Dancing, playing, coloring.”
- “Soccer, dance, playing with kids.”
- “Frozen (Elsa and Anna), unicorns, books, her friends at school.”
- “Animals, playing outside, Bluey and minions, seeing her sisters, playing with school friends.”
- “Everything. They love barbies.”
- “Girly items like makeup and getting nails done. Barbies and coloring.”
- “She loves to read books and loves to play. She loves to snacks while dancing to Ms. Rachel or the Wiggles. She is very active baby and tries to communicate her wants as much as she could.”
- “School, friends and her cellphone. Family. Vacations. Food.”
- “Playing games and making new friends.”
- “Playing with other children”
- “Coco melon, bubbles, ice cream”
- “They get excited when we go to museums.”
- “Music.”
- “He loves cars and gets excited every time he gets a new hot wheels toy. He loves giving me kisses and hugs.”
- “He loves playing with his toys and recently he pulls to stand up so he spends most of the time playing in his crib.”

- “Playing online games.”
- “The Outdoors, new toys, new experiences, and the TV.”
- “She loves to learn. She is super excited about starting school in the fall, it's all she talks about.”
- “Princess movies and makeup.”
- “Playing outside, coloring, being around other children.”
- “Seeing me when I get home to him.”
- “Love being with family and coloring.”
- “Music - singing and dancing, reading, dinosaurs, drawing, Bluey, Spidey & Friends.”
- “Going on adventures.”
- “Princess, parks, and friends.”
- “Toys and learning new things.”
- “Action heroes.”
- “Gymnastics, painting, going to park with mommy.”
- “Paw patrol and the park.”
- “She loves YouTube, reading and learning.”
- “Their favorite shows, seeing family, being outside.”
- “Food, toys, and coco melon.”
- “Cars! He loves cars, video games, and vacationing.”
- “Paw patrol, riding bikes, bubbles, candy, ice cream.”
- “Farm animals.”
- “Dinosaurs, music, crafts, sports.”
- “She loves coloring, dancing, car rides, shopping.”
- “Going somewhere besides home.”
- “She loves going to daycare to be with her friends, she loves dinosaurs and swimming, and she loves to play with her sisters.”
- “Playing with the iPads and going to the park.”
- “Screen time, the playground, their favorite snacks.”
- “Going to a playground, going to the beach or or taking a long bath with toys in bad weather.”
- “Legos, park, swimming, reading.”
- “She loves to help out! She also loves animals and being outside.”
- “They love animals.”

- “Le emocionan los sonidos. También le gusta salir a jugar afuera.”
(She gets excited about sounds. She also likes to go outside and play)
- “Los Robots.”
(Robots)
- “Cuentos.”
(Stories)
- “Le emocionan los aviones, le gusta la. Sopa y el brócoli. Le gusta pintar y hacer burbujas. Su color favorito es el azul.”
(She gets excited about airplanes, she likes soup and broccoli. She likes to paint and blow bubbles. Her favorite color is blue)
- “Salir al parque, los stickers, que juguemos con ella.”
(Going to the park, stickers, us playing with her)
- “Bailar.”
(Dancing)
- “Le gusta leer y platicar de los cuentos y deportes.”
(She likes to read and talk about stories and sports)
- “Pintar escalar árboles meterse al lodo.”
(Painting, climbing trees, getting in the mud)
- “Jugar.”
(Playing)
- “Le gusta jugar con juguetes, al aire libre le gusta correr.”
(She likes to play with toys, she likes to run outside)
- “Es una niña muy inteligente y habla muy bien. Le encanta pintar, y ama jugar con legos. También ama jugar con su hermanita.”
(She is a very intelligent girl and she speaks very well. She loves to paint, and she loves to play with Legos. She also loves to play with her little sister)
- “Ella busca la manera de interactuar con migo.”
(She looks for a way to interact with me)

Is there an organization or place in your community where you feel a sense of belonging or joy when you are there?

- "Yes, I volunteer at the local food pantry."
- "None."
- "Not really."
- "I have a women's Bible study group that I just joined a couple of months ago and I feel valued and listened to there."
- "No."
- "Community Park Activity Day."
- "No."
- "Library."
- "My church. My gym."
- "No."
- "Church life changers and new life midway."
- "Church."
- "No."
- "No."
- "N/A"
- "No."
- "N/A"
- "N/A"
- "N/A"
- "N/A"
- "N/A"
- "None."
- "N/A"
- "The library, support group."

- “No.”
- “No, just home.”
- “None.”
- “No.”
- “The kleo center.”
- “No.”
- “No.”
- “No.”
- “N/A”
- “Yes, at Metropolitan Family Services.”
- “No.”
- “Not really.”
- “No.”
- “None.”
- “No.”
- “No.”
- “Peanut.”
- “No.”
- “N/A”
- “No.”
- “No.”
- “No.”
- “Libraries with story time/infant activities.”
- “No.”
- “I think the closest thing to that could be my neighbors, which are the people around my house and the parent community at my child's school.”
- “No.”
- “No.”
- “No.”
- “I’m not sure.”

- "I'm sure there is a place around me but I don't have the time to actually find it nor go experience it."
- "No."
- "N/A."
- "My family house."
- "In my family's homes and friends' homes."
- "At my local church."
- "Churches are always great."
- "N/A"
- "I'm not involved in any organization. Previous job was too demanding and I did not have the time and now that I am unemployed I have my child full time and taking her to a lot of different places can be hard due to having issues with transitions."
- "Church."
- "Fads hill center."
- "No."
- "No."
- "No."
- "No."
- "Urban league."
- "Work"
- "Journey church."
- "N/A"
- "Church."
- "Church."
- "N/A"
- "Not sure."
- "N/A"
- "No."
- "I like going to the mosque. It gives me joy and peace."
- "No."
- "N/A... I don't have time for any social life."

- “No.”
- “No.”
- “No.”
- “Yes, walking the trail by my home.”
- “With friends.”
- “No.”
- “N/A”
- “No.”
- “yes, Word of Life Church in crest hill.”
- “No.”
- “Sports.”
- “None.”
- “Church.”
- “N/A”
- “At home.”
- “No.”
- “No.”
- “None.”
- “No.”
- “No, I don’t.”
- “None.”
- “No.”
- “The grupo de padres.”
(The parent group)
- “El Hogar del nino.”
(The child’s home)
- “EPEL, YWCA, en Elgin, Illinois.”
(EPEL, YWCA, in Elgin, Illinois)
- “No aplica.”
(Not applicable)

- “Centro padres. Con poder.”
(Parents Center. With power)
- “Iglesia.”
(Church)

What have been the biggest challenges for you as a working parent?

- “Time. There are not enough hours in a day for me to work, take/pick-up my kids to/from school, take/pickup from extracurricular activities, make home cooked meals, clean, help kids with homework, family time, grooming, etc.”
- “Sometimes being too tired to interact with my kids.”
- “Finding the energy.”
- “Child care when my child is sick.”
- “Unknown virus harm to children.”
- “Managing all the things, getting kids ready in the morning and on time, while also having to get myself ready. Finding time for making meals while also being present for my family.”
- “Worrying about sick days if my child gets sick.”
- “Being on time, and go to work.”
- “Spending time with children.”
- “Sleep very tired.”
- “Just getting him up and ready and to ensure he’s healthy and not sick because he can’t attend Daycare while sick and means missed work for me.”
- “Not being able to spend as much time with my kids as I want.”
- “Not spending enough time with my son. Coming home tired with very little energy to be able to do activities with him.”
- “Somewhat child care, sometimes.”

- “Always being tired not enough energy to play with the kids how I would like or take the time to take them out.”
- “Having time for my kids.”
- “Juggling sick days of kids and scheduled with work.”
- “Not spending the time that I want to spend with my child.”
- “Trying to handle life being a single parent.”
- “Balancing work & personal time.”
- “Working and still not having enough money.”
- “Making time to have the energy to play along with dinner and cleaning my house!”
- “Time for self care.”
- “Being able to afford the cost of living.”
- “Worrying about making enough money to pay the high priced economy.”
- “I feel like my biggest challenges are taking the kids to extra curricular activities.”
- “Trying to balance time with playing, chores, and cooking.”
- “Having to call off and switch schedule around when one of the boys is sick and not having someone to watch them to work fulltime.”
- “Remote worker with toddler.”
- “Making time to play with my kids outside of working.”
- “Transportation, food, and bills.”
- “Spending times with the kids.”
- “Commute, breastfeeding, pickup kids from PreK and after care.”
- “Leaving work when child is sick.”
- “Working nightshift.”
- “My biggest challenge as a working parent is trying to manage money, paying for rent, and not being around my kids as much, also not being able to buy them that expensive toy they want.”
- “Not getting enough income to move out of my parent home and provide for my daughter on my own.”
- “Not having the help and access to resources I need because of lack of income.”
- “To have a time for my kids in the evening, when I have tons of things to do so.”

- “My biggest challenge is after work I have to rush home activities such as dinner, baths, homework as well as maintaining sibling fights occasionally and I'm trying to cramp spending time with all children in couple hours we have before its bedtime and repeat next day.”
- “Both being able to spend a lot of time with my child.”
- “Wondering if my kids are ok. Sometimes I'm not able to find childcare.”
- “Finding care for my son when he’s too sick to go into daycare I need to work.”
- “Being able to pick up River at daycare at the end of the day before the daycare closes. Having to take time off each time she is sick.”
- “Not spending enough time with my child since I work long hours.”
- “Finding time for fun.”
- “Wanting to spend more time with my children and not having to work.”
- “Child care, combining school, family, and work.”
- “Since i am a full time student, it has been hard finding a balance in studying, working, and being able to be spend enough time with my son.”
- “Sickness of kids.”
- “Taking care of my kids making time.”
- “Money, child health issues.”
- “There is times I am coming home really late due to working longer hours then expected and not able to spend as much time as I would like.”
- “Working as a single parent of 5. Being able to make it to work on time when it's so hard to get myself ready and the kids. Not having any financial help from my kids' fathers' when drastic things come up such as my teenager getting into an accident, my car being towed and me being fully responsible for the damages.”
- “Being a parent to my 3 children taking care of them by myself.”
- “Time with my kids.”
- “Little time at home.”
- “Child care.”
- “Going home tired.”
- “Getting there on time and focusing at work.”
- “Working enough to keep the bills paid but not too much so I can still bond with my kids.”
- “Daycare hours correlating with work hours.”

- “Not being able to see certain things my child does as he grows up.”
- “Sometimes when the kids get sick, and I have to call off or child care is not staying open long enough or opening early enough.”
- “Time spent away from my child and cost/quality of childcare.”
- “Not spending as much time with my child.”
- “Not being able to spend time with my son.”
- “Picking a schedule that works around my children schedule while still trying to work full time.”
- “Managing time.”
- “Childcare and finding time to participate in activities WITH/for my children (school events/sports/park etc.).”
- “When my children get sick.”
- “Finding childcare outside of daycare hours.”
- “Juggling work and being a present mother.”
- “How to accommodate sleeping schedules.”
- “Organization.”
- “Time management.”
- “Spending time with my kids.”
- “Child care and having energy.”
- “Being Tired. Working the long hours and coming home to 3 kids and having to do everything for them it's like a second job.”
- “Working from home with my one year old. Keeping up with the house chores on weekends and also being able to spend time with my kids. Taking my ‘lunch’ at work to get my oldest from school, and then going to get my middle daughter from daycare after work (so all of the driving basically).”
- “Leaving my son at before and after school care so long due to my commute.”
- “Not having time.”
- “Being able to afford childcare.”
- “Pasar tiempo con mi hijo.”
(Spending time with my son)
- “Si.”
(Yes)

- “No poder estar en algunos momentos especiales con mis hijos, los horarios no son flexibles.”
(Not being able to spend some special moments with my children, the schedules are not flexible)
- “No poder estar con mis hijas por más tiempo y no gano mucho dinero.”
(Not being able to spend more time with my daughters and I don't earn much money)

If you have been employed in the past, what were your biggest challenges as a working parent?

- “Incomes are down and jobs are insecure.”
- “Coming home later.”
- “N/A”
- “Making it to work at the same time as having to drop my child off.”
- “Daycare.”
- “Giving my son my attention and energy, and being present with him. Work took all my best hours and left me stressed and exhausted, and rushing care tasks with my child. When working full time from home and being a full time stay at home parent I was unable to properly care for my child and unable to properly perform my job functions.”
- “Finding balance to handle work and home.”
- “Reliable childcare.”
- “I never worked as a parent.”
- “Schedule matching my kids.”

- “Finding child cars that fits my schedule.”
- “Child care.”
- “Having to leave work to pickup my child from school if they were having a bad day. Which happened more often than not.”
- “Not having money”
- “Finding a schedule that matched with daycare.”
- “Not being able to work evening shifts because of lack of childcare.”
- “Balancing my energy.”
- “Spending time with my son and studying after work with my son.”
- “Finding quality time with my children.”
- “I haven't been employed in the past.”
- “Taking time off when the children get sick.”
- “Finding a job that working with my children's schedule.”
- “The hardest part is finding a schedule that works with my child's daycare hours.”
- “Atenderlos cuando están enfermos.”
(Taking care of them when they are sick)
- “Dejar de trabajar por que los horarios de mi trabajo no me ayudaban con los horarios del daycare.”
(I stopped working because my work schedule didn't align with the daycare schedules)
- “Dejar a mis hijos en una guardería.”
(Leaving my kids in daycare)
- “No tener el tiempo”
(Not having time)

What benefits are there to caring for your child yourself?

- “The benefit of taking care of my child is that he is always in a comfortable and familiar environment. I don't have to worry about his safety. I don't have to worry about his basic needs being met.”
- “It makes me find out more about my child.”
- “You can spend more time with your children.”
- “I think that I am able to give them loving and safe care. I wouldn't know if I could trust what others would do to my kids if someone else would take care of them.”
- “Able to see them grow. Spend more time with them. Childcare is expensive”
- “I get to be there for them and tend to their needs.”
- “I know what is best for my children and how to take care of them.”
- “Financial Benefit. Health Benefit.”
- “I can ensure her safety and I can dictate what she learns and when she learns.”
- “Love.”

- “It helps me monitor their technology usage and what kind of food and behavior they have.”
- “A closer bond with my child.”
- “It’s a few the first week my son went to daycare he caught a virus .”
- “I know what she’s eating, when she uses the potty, knowing that she’s safe and just her overall wellbeing.”
- “I take care of my child better than anyone else can.”
- “I know the signs when something is wrong and it makes my bond closer with my children.”
- “Know what type of care my child receives.”
- “I ensure he is safe from being exposed to people who might abuse a baby/child. Since he can't speak he wouldn't be able to tell me if something happened. I ensure his play environment is safe and the language/tones used are appropriate for a child to hear. I ensure he is learning and exploring without interruption. He’s exposed to fewer illnesses/regular cleaning.”
- “None.”
- “No trauma for my son I feel like I can care best for him because I love him and nobody will watch him like I do.”
- “One on one child bonding.”
- “I would be able to monitor her progress closely.”
- “Patience.”
- “I'm always available for him. He knows I'm not going anywhere. He trusts me to be by his side.”
- “I enjoy him during camming bigger.”
- “Gaining love, trust.”
- “Food, clothes diapers milk.”
- “Clothes.”
- “I am in control of their education, growth, in case there is injury.”
- “I can spend more time with my son.”
- “Mi niña esta creciendo con um apego saludable, y a su vez estoy enseñando a ser un persona independiente con tan solo sus 9 meses ella ya trata de colaborar en actividades como vestirse y comer por si misma. Tambien ya dice mamá y hace el esfuerzo por caminar y deletrear vocales.”
(My daughter is growing with a healthy attachment, and at the same time I am teaching her to be an independent person. At just 9 months old, she is already trying to help with activities such

as dressing and eating by herself. She also says “mama” and makes the effort to walk and spell vowels)

- “Les puedo dedicar tiempo estando con ellos y también puedo ayudarlos con sus tareas.”
(I can spend time with them and I can also help them with their homework)
- “Protegerlo.”
(I can protect them)
- “Es costoso el cuidado de niños prefiero cuidarlos.”
(Childcare is expensive, I prefer to take care of them)
- “Puedo ver como mi hijo crece y se desarrolla. Que le puede hacer falta o que necesita. Cuando come
Y que le gusta.”
(I can see how my child grows and develops. What he might need or what he needs. When he eats and what he likes)
- “Apego, sentir que están más seguros, evitar dejarlos al cuidado de alguien más.”
(Attachment, feeling that they are safer, avoiding leaving them in the care of someone else)

What challenges are there to caring for your child yourself?

- “There is no challenge but I do feel strained that I don't have a lot of childcare options or family support to have a break from parenting duties.”
- “Not too many challenges just right.”
- “When you are in a bad mood, you don't want to take care of children.”
- “I get so stressed out because I never get alone time or ‘me’ time. I get depressed and short tempered.”
- “I don't get time for myself.”
- “Not being able to work a regular full time job.”
- “I have to manage time for each one.”
- “None for me.”
- “Lack of me-time.”
- “None.”
- “Time to yourself is limited and children get more attached to the parent.”

- “I don’t get enough time for myself.”
- “Not being able to move around or sleep as much as I normally would if they were in daycare.”
- “Not being able to leave her with unfamiliar people, she is autistic and every does not have the patience to handle her.”
- “Never having time for myself.”
- “It’s not an easy task doing it by myself. Not being able to work as much to make the money to get everything they need.”
- “Balance between work and being a mother working from home.”
- “No breaks. I forfeit my ability to do things alone.”
- “None.”
- “I can’t provide financially for myself.”
- “Time to myself, and time to work.”
- “I wouldn't be able to work.”
- “Some day care still have fees that child care don’t cover.”
- “Trying to keep them entertained.”
- “Sometimes it gets overwhelming managing a baby along with the households chores.”
- “A lot of patience.”
- “None.”
- “Trying to be on top of everything.”
- “Transportation.”
- “Very isolating.”
- “I have to work to put food on the table and roof over our head.”
- “No tener un empleo y un ingreso a nuestro hogar.”
(Not having a job and an income for our household)
- “No le alcanza el tiempo y bajo ingreso en el hogar.”
(Not enough time and low household income)
- “Ninguna.”
(None)
- “A veces no me alcanza el tiempo para hacer otras tareas de la casa.”
(Sometimes I don't have enough time to do household chores)

- “No hay tiempo para trabajar o hacer algo más.”
(There is no time to work or do anything else)
- “No tengo un ingreso. Cuando tengo cita no tengo con quien dejarlos.”
(I don't have an income. When I have an appointment, I don't have anyone to leave them with)

What do you like best about your child care provider(s)?

- “Everything and transportation.”
- “Easy going.”
- “They are family!”
- “Close to home.”
- “It is clean, safe and my child enjoys going.”
- “They are a trusted family member.”
- “The flexibility, curriculum, and care.”
- “Teacher.”
- “Family-Based and conveniently in the neighborhood.”
- “They treat my kids like family.”

- “The way they interact and care for my child. For example, my son has a teacher who greets him with a hug and he’s always smiling while she’s around.”
- “CPS elementary based education helpful teachers and staff.”
- “They are patient with my children and me.”
- “The staff are consistent most of the same teachers have been there for the duration. The main teacher does a good job of teaching educational concepts and they also teach songs and movement and ASL.”
- “Very reliable, consistent and compassionate.”
- “They are all very nice.”
- “I like that the preK class my daughter is in helps with her growth all around.”
- “Teachers and education program as well as healthy meals.”
- “Communication & friendly.”
- “Diversity.”
- “They are honest and trust worthy. They treat my child well!”
- “Close to home. Montessori.”
- “Very friendly.”
- “Leniency.”
- “It’s someone I trust, I can rely on and I know is taking very good care of my children.”
- “She is teaching my children Spanish.”
- “The quality of care they provide. The structured curriculum they offer as well!”
- “My daughter likes going there.”
- “They work with me and give advice and also go the extra mile for me and my child.”
- “She’s the grandmother.”
- “Convenience.”
- “How sweet they are with all the kids.”
- “My child says she has a good day.”
- “What I like best about my child care provider is that they are someone I can trust to take care of my child. I also like that they have other children my child can play with.”
- “Close to home; licensed teachers.”
- “It’s a relative and convenient.”
- “How involved they are with my son's homework and overall well-being.”

- “Nice decor, kind, supportive teachers.”
- “The best part of daycare is that they communicate very well to the parents and post on their Facebook page to give visual insight of things go daily at the daycare. The facility is well maintained and kept clean. My kids absolutely adore every teacher they works there!”
- “Everything they are an excellent daycare.”
- “Convenient.”
- “They are nice.”
- “They are encouraging and playful.”
- “Daycare has a good reputation and my child is happy to be there.”
- “They are very trusting with my children and they take of the very well.”
- “The child care provider is close and I feel safe with having my child there.”
- “They know and understand my kids concerns. Communicate is effective.”
- “The staff.”
- “It is conveniently located on the way to work and school.”
- “Healthy food, good care.”
- “I can trust the people who work there, and the kids get healthy food/snacks.”
- “Very professional and clean daycare. I can view her on camera on my phone app at anytime and they give updates all day of everything (food ate, diaper changes, activities)”
- “She is great with kids.”
- “Location.”
- “VERY ATTENTIVE TO THE CHILD NEEDS.”
- “It’s close to home.”
- “They are nice and help my children.”
- “Their communication.”
- “She has been in business for yearssss even watched me myself as a child.”
- “She’s very nice to my children.”
- “They’re good people. Flexible with center fees.”
- “Location and cost - in comparison to others nearby.”
- “Location.”
- “How much my child enjoys it.”
- “Professional loving informative.”

- Communication is open, reasonable price, offers educational activities during daily schedule.”
- “Learning techniques.”
- “Close to home.”
- “They are very nice & are very active with the kids. All the Kids seem to be very happy there.”
- “Flexible and understanding.”
- “Reliable.”
- “My kids get to stay home with their grandma.”
- “Very friendly and take great care of my child.”
- “I love the CARE & PATIENTS that she has and gives for not only my children but all the children attending the center.”
- “They have taught a lot to my two year old and she really enjoys going there. They keep her busy and on a schedule.”
- “Not reliable.”
- “Good education.”
- “Que hablan español y son muy cuidadosos con los niños.”
(They speak Spanish and are very careful with the children)
- “Muy responsable.”
(Very responsible)
- “Que Son familia.”
(They are family)
- “Que le estan enseñando a ser independiente.”
(They are teaching them to be independent)
- “Atención.”
(Care)
- “Me gusta que les enseñan mi has cosas conforme su edad.”
(I like that they teach them things according to their age)

What improvements would you like to see in your child care?

- “None at the moment.”
- “I have no issues.”
- “None.”
- “None.”
- “Availability and closeness in location for short notice childcare needs.”
- “Earlier start.”

- “Facility is outdated.”
- “Would like to receive daily messages about how much they sleep and how much do they eat.”
- “More activities to be done on their own.”
- “Pick up traffic, people double parking next to other waiting cars.”
- “Food. More nutritional value meals for the children, this does not apply to me but I see mothers in lower income communities who are struggling but have no resources or aid or any general information on how to receive help. I also know mothers/fathers that are afraid to come to food pantries ect, I feel like there should also be more available programs for the children. Please hear me out, I have seen a few cases of children wondering the streets looking for meals or trying to bring a meal home for their mom to prepare with little change on then. A lot of them don't have a safe place to stay, a LOT OF THESE CHILDREN do not have a safe place to stay with parents who are watching them, and although it is no one else but the parents responsibility, it takes a village to raise these children. If there were more after school programs or recreation centers around Chicago where these kids could go for a certain hours of the day. I'm sure this could help with so many kids.”
- “More communication with parents and less screen time.”
- “None.”
- “More amenities.”
- “Next year she will able to be full time. Being only half day has made some days stressful going back and forth in such short time frame.”
- “None. Very happy.”
- “None.”
- “None at the moment this is a new day care he started less then 2 months ago.”
- “More staff.”
- “Reporting incidents.”
- “Prices.”
- “None.”
- “Less screen time.”
- “None.”
- “That it opens an hour early.”
- “Pick kids up from home.”

- “None.”
- “Cost and patience.”
- “Providing breakfast and lunch for parents who don't have time to feed their children in the morning.”
- “Cleanliness.”
- “More academic leaning.”
- “Probably the cost, but I know that's unrealistic because I already don't think I am paying them enough, but it's hard paying for child care almost everyday.”
- “Cameras in the classroom that parents can view.”
- “I would like my child to go to a day care center.”
- “More activities for them to do and field trips.”
- “Outside area, playground.”
- “Personally, no improvements at the moment for me.”
- “Nothing.”
- “I would like my child to learn more.”
- “To maintain the kids cleaner and the facility.”
- “Better food for the kids and more one on one time for learning.”
- “Hire more helpers for classrooms.”
- “None-I love it.”
- “Communication. There have been times before drop off and pickup that the daycare did not communicate with me that they would not be at the in-home daycare at specific time so I would travel there and sit for 90mins before going back home math to have to bring my child back and there have been times when I went to pick my child up and they had left with my child (they told me they were going somewhere) but they did not communicate on a time they would be back so I would have to sit there and wait sometimes over 90mins.”
- “Flexibility. Daycare opens at 6:30am. It would be very helpful if they open at 6am. This would enable me to get to my clinical site early.”
- “Transportation.”
- “My day care closes on somedays and i have to take them off from work since I don't have anyone else to watch my son. If the daycare closes 1 or 2 days out if the week, the parents still have to pay the full tuition.”

- “Longer outside time.”
- “None.”
- “None at this time.”
- “What they learn.”
- “Better trained and more empathetic teachers.”
- “BEING INVOLVED WITH OTHER KIDS.”
- “Cleaner.”
- “None so far.”
- “Lower rates.”
- “None everything is fine.”
- “None.”
- “Opening earlier closing later.”
- “Quality of care - changing teachers leads to changing quality and lack of consistency for kids, clear communication - activities throughout day aren't documented properly and issues aren't documented appropriately, even when brought up to directors.”
- “Sanitary.”
- “Communication with parents.”
- “Communication.”
- “Later hours available for pick up.”
- “None that I can think of.”
- “Better payment options.”
- “None at this time.”
- “Everything is great!”
- “I can’t think of anything.”
- “Center based child care.”
- “More affordable.”
- “Todo está muy bien.”
(Everything is great)
- “El horario mas temprano.”
(The early hours)

- “Me gusta como está.”
(I like the way it is)
- “Me gustaría más recursos para sus destrezas como nadar y patinar o algún otro deporte. Es muy costoso.”
(I would like more resources for their skills like swimming and skating or some other sport. It is very expensive)
- “Mejor precio y acceso”
(Better price and access)